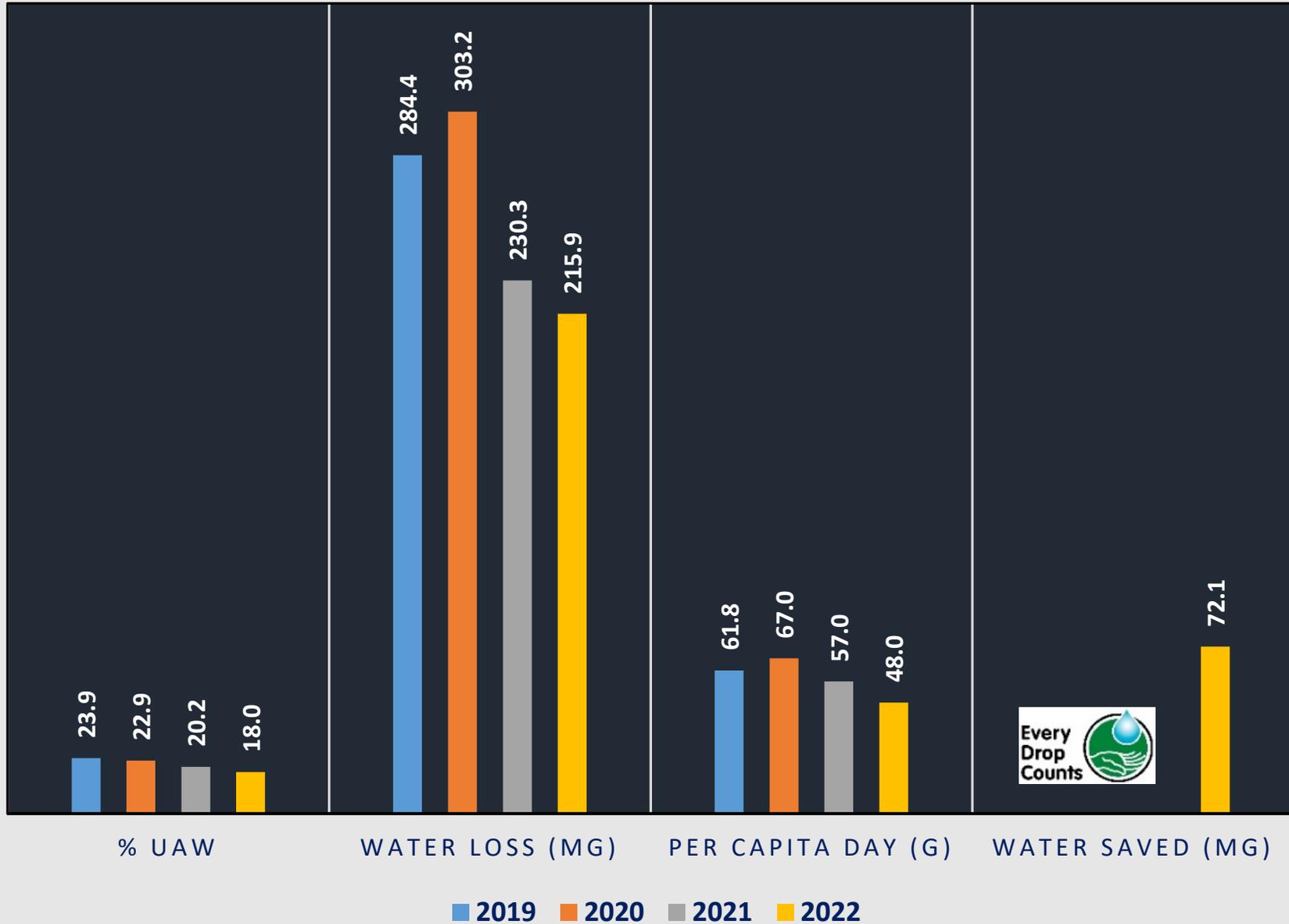


UNACCOUNTED FOR WATER (UAW)



¹ UAW is based on total finished water pumped into the system compared to usage capture by our metering system and estimated accounted for loss

² Per Capita Day is the gallons of water used by each individual on the water system based on population, the number is negatively impacted by UAW

³ Water saved is based on the average finished water pumped into the system over four years and the reduction in UAW%